

TME ActiveCore

SKOPE Top Mount Vertical Chiller



TME1000-AC



SKOPE Warranty Protection

Register now for peace of mind

It's quick and simple. Take a few minutes to register your SKOPE product and enjoy more efficient support plus other warranty benefits. When registering, make sure you have your cabinet serial number at hand.

To register online:

Visit our website at www.skope.com/warrantyprotection then complete and submit the online registration form.



Or freephone:

1800 121 535 (Australia)

0800 947 5673 (New Zealand)

SKOPE 1-year Extended Warranty

Extend your Warranty Protection by 1 year during registration. Please check you have not already organised an extended warranty through your dealer at time of purchase. For pricing information on an extended warranty visit www.skope.com/warrantyprotection

Service & Support

We know you will get years of satisfaction from your new SKOPE product when you follow a few simple preventative maintenance guidelines.

Helpful information is available on our website
www.skope.com/serviceandsupport



Thank you for purchasing a SKOPE refrigeration product.

CONTENTS

1 Installation

Safety First	4
Positioning the Cabinet	5
Climate Class	5
Chiller Location	5
Power Cord	5
Ventilation	5
Door Handles	6
Fitting Door Handles	6
Removing Door Handles	7
Shelves	8
Shelf Clips	8
Repositioning Shelves	8

2 Operation

Automatic Start-Up	9
Lighting	9
Sign Light	9
Interior Light	9
Loading Product	10
Electronic Controller	11
Introduction	11
Faceplate	11
Normal and Energy Saving Modes	12
Lights	12
Door Switch	13
Temperature Setpoint	13
Messages and Alarms	13

3 Servicing

Cleaning	14
Cabinet	14
Condenser Coil and Optional Filter	14
Lighting	15
Interior Light	15
Sign Light	15
Troubleshooting	16

1 Installation

Safety First Always observe safety precautions when using any electrical appliance. Read these instructions carefully and retain them for future reference.

- When the appliance is used by or near young children or infirm persons, close supervision is necessary, especially to ensure children do not play with it.
- Do **not** use this appliance for other than its intended use.
- Do **not** cover the grilles or block the entry or exhaust of airflow by placing objects up against the refrigeration unit.
- Do **not** probe any opening.
- Only use this appliance with the voltage specified on the cabinet rating label affixed to the refrigeration unit.
- Ensure the appliance has adequate ventilation as this is essential to economical, high performance.
- Be careful not to touch moving parts and hot surfaces.
- For your own safety and that of others, ensure that all electrical work is done by authorised personnel.
- If the power supply flexible cord becomes damaged, it must be replaced by an authorised service agent or similarly qualified person in order to avoid a hazard.
- Ensure all necessary safety precautions are observed during installation or removal of the refrigeration unit.
- The appliance is not designed to be stable while in motion. Use extreme caution when moving or transporting it.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Please contact SKOPE Customer Services for advice regarding disposal of this appliance.

CAUTION

Never overload the power supply, which could damage the chiller and product. See the rating label inside the cabinet for the safe power supply and current draw.

WARNING

Always unplug the chiller from the mains power supply before cleaning or maintenance.

Positioning the Cabinet

Climate Class The chiller is designed to operate within a climate class 5 environment (40°C @ 40% RH). We recommend that you put the chiller in the coolest place possible because it will use less power and last longer.

Chiller Location The location of the chiller may be the single most important decision that will extend its life and ensure economical, high performance. Allow adequate space for the door/s to open and close properly. Self-closing doors have internal torsion bars pretensioned at the factory. Ensure the cabinet sits on a level surface so that the door shuts and correctly seals, and that the doors are unobstructed. Level footing also prevents the condensate tray from overflowing.

Power Cord The power cord exits from the top rear of the cabinet and is fitted with a 3-pin plug. Pull the power cord around so that it's not trapped before you position the cabinet.

Ventilation For efficient operation, it is essential that adequate ventilation is provided above the refrigeration unit. Never store cardboard cartons or other items on top of the refrigeration unit.

Minimum ventilation clearances vary depending on whether the chiller is installed free-standing or built-in. Free-standing chillers are chillers that are installed with free space around the sides and top of the cabinet and unit. Built-in chillers are chillers that are enclosed within cabinetry or confined spaces. Ensure the minimum clearances below are met when installing the chiller. No clearance is required behind the chiller.

IMPORTANT

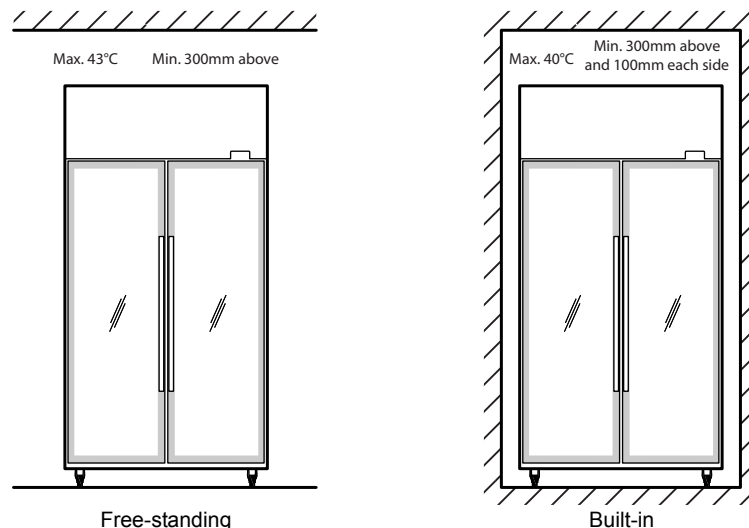
To ensure efficient and reliable operation, ensure minimum ventilation clearances are met.

Free-standing ventilation clearance

A minimum 300mm space is required above the refrigeration unit. Free-standing chillers may be installed in environments up to 43°C.

Built-in ventilation clearance

A minimum 300mm space is required above the refrigeration unit, and 100mm space on both sides of the cabinet. Built-in chillers may be installed in environments up to 40°C.



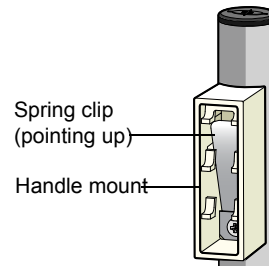
Door Handles

Fitting Door Handles For transit purposes the door handles may be packed separately inside the cabinet. If the door handles are packed separately, follow the steps below to fit them to the door/s.

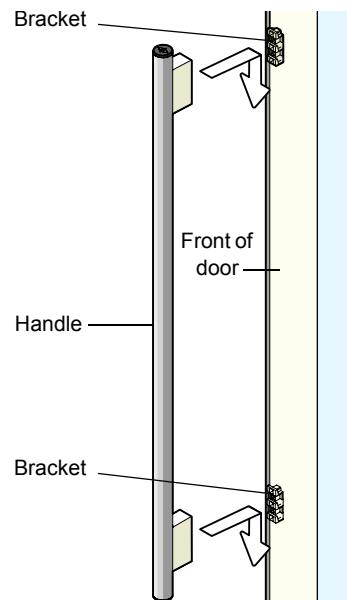
To fit a door handle

1. Remove the handle/s from inside the cabinet by carefully cutting the cable ties securing the handle, and remove the packaging.
-

2. A metal spring clip is fitted inside the handle mounts at each end of the handle.
Rotate the handle so that the spring clips point up.



3. Locate **both** of the handle mounts onto the brackets on the front of the door, and push the handle down onto the brackets until an audible click is heard and the handle locks into place.



If the handle does not lock into place, check the orientation of the handle and try again.

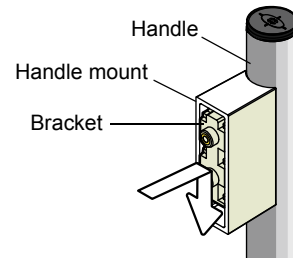
If only one end of the handle locks into place, follow the steps over the page to remove the door handle, and refit ensuring both of the handle mounts are located onto the brackets before pushing the handle down and locking into place.

Removing Door Handles The door handles can be removed for transporting and moving the cabinet through doorways.

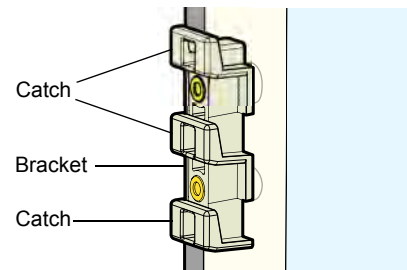
To remove a door handle

1. Open the door, and peel back the door gasket from behind the handle mounts on the inside of the door frame.
 2. Unscrew the handle mounts through the holes on the inside of the door frame, and remove the handle.
-

3. Remove the bracket/s from the handle mount by pressing the bracket in and down until it unclips from the handle mount.



4. Fit and screw the bracket/s back onto the door. Ensure the catches are pointing up as pictured.



5. Refit the door gasket by clipping it back into place on the inside of the door frame. If the gasket is out of shape after refitting it, a hair drier can be used to heat and reshape it.
-
-

Shelves

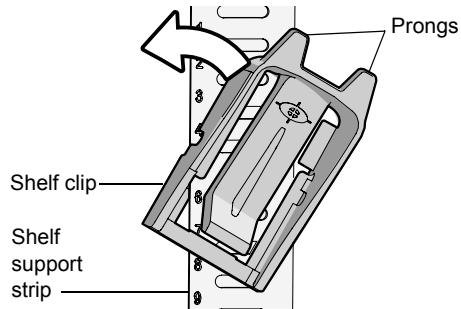
The chiller is fitted with five layers of wire shelves which may be positioned at different heights to suit various products.

Shelf Clips Each wire shelf is held in place with four shelf clips, which engage in the shelf support strips and slide up and down to the desired shelf position.

The support strips are numbered for easy location of shelf clips. View the numbers in the bottom LH corner of the shelf clip.

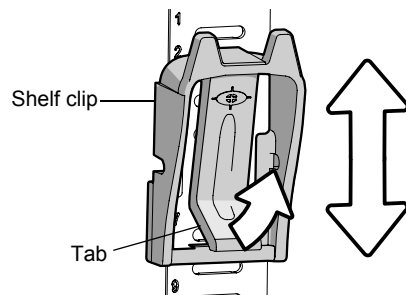
To fit a shelf clip

1. The shelf clip twists onto the shelf support strip. Position the shelf clip with the flat side up against the shelf support strip and the two prongs pointing up. Twist the top of the clip anticlockwise onto the shelf support strip until it locks in place.



To slide a shelf clip up and down

1. Pull the shelf clip tab up and slide the shelf clip up or down as required. Once in position, ensure the shelf clip is locked into place.



To remove a shelf clip

1. Pull the shelf clip tab up and twist the top of the clip clockwise off the shelf support strip.

Repositioning Shelves When repositioning standard shelves, unload and remove the shelf, establish the desired position and slide the shelf clip in each of the shelf support strips to the desired position (see "To slide a shelf clip up and down" on page 8). Sit the shelves on the shelf clips.

2 Operation

Automatic Start-Up

After the cabinet has been positioned in a suitable place, plug it in and check the following activity.

Item	Activity
Electronic Controller	An electronic controller runs the chiller and is visible behind the front panel. The display panel first flashes start-up messages before stabilising on the cabinet temperature.
Lighting	The lights that illuminate the sign and cabinet interior will come on approximately five seconds after the chiller is turned on.
Compressor and Condenser Fan	The compressor and condenser fan will start approximately one minute after the chiller is turned on. To verify, listen for the compressor and check that the COMPRESSOR light is lit on the electronic controller. The compressor and condenser fan will turn off when the product temperature reaches around +2°C, and on again when it reaches about +4°C (SKOPE ActiveCore default settings).
Evaporator Fan	The evaporator fan starts approximately three seconds after the compressor and condenser fan. To verify, check that the FAN light is lit on the electronic controller.

Lighting

The cabinet interior lighting consists of LED tube side light/s. The cabinet may also be fitted with a lit top sign assembly which is lit by an LED tube.

The cabinet lighting will automatically switch on and off depending on chiller usage. The lights can also be manually switched on and off using the light button on the electronic controller faceplate (see page 11).

Sign Light Cabinets with an lit top sign assembly are fitted with a sign light LED tube, located inside the top sign assembly. In the event of sign light failure, a service call should be arranged so that a replacement LED tube can be fitted.

Interior Light The cabinet interior is fitted with an LED tube/s which can be replaced without moving shelves or product (see page 15 for replacement instructions).

Loading Product

Let the chiller run 30 minutes before loading it with product the first time.
When loading the shelves with product:

- Allow adequate air space around each item to ensure even cooling and efficient operation of the chiller.
- Do not exceed a maximum load of 20kg per shelf.
- Remove some product if the shelves are flexing.
- Do not let anything overhang the shelves because this might stop the doors from shutting or even break something.

For security, there is a lock bracket above the door where you can attach a padlock and secure the door.

Electronic Controller

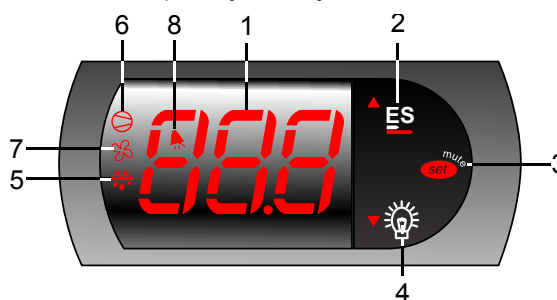
Introduction The chiller is fitted with a Carel S4 electronic controller which is visible through a cutout in the cabinet front panel. The electronic controller is pre-programmed and requires no initial setup or additional programming. SKOPE does not recommend that the settings be changed unless it is absolutely necessary.

CAUTION

The electronic controller must only be adjusted by an authorised service agent.

To achieve energy efficient operation, the electronic controller uses temperature probes and door switches to monitor chiller usage and switch the chiller between 'Normal' and 'Energy Saving' modes, control and display the chiller temperature, collect data, and signal temperature alarms.

Faceplate Because the electronic controller plays such an important role, it's helpful to know the parts of the faceplate you may use.



No.	Item	Description
1		Digital display of cabinet temperature or messages. The temperature is what the sensor inside the chiller detects, and not necessarily the product temperature. However, they are likely to be very close depending on how the controller is set to sense temperature.
2		Energy Save (up): Button. Press to view the current chiller mode. 'ECO' = Energy Saving and 'nor' = Normal. Press and hold for 3 seconds to switch the chiller between 'Energy Save' and 'Normal' mode.
3		Set (mute): Button. Press to mute the alarm. Press and hold to access parameters.
4		Light (down): Button. Press to switch the cabinet lights on and off.
5		Defrost: Indicator. ON when the defrost is activated. Flashes when the activation of the defrost is temporarily delayed due to procedures in progress.
6		Compressor: Indicator. ON when the compressor and condenser fan starts. Flashes when activation of the compressor is temporarily delayed.
7		Fan: Indicator. ON when the internal cabinet fans are activated. Flashes when activation of the fans is temporarily delayed.
8		Alarm: Indicator. ON when alarm is signalled.

Normal and Energy Saving Modes

The electronic controller is programmed to run the chiller in 'Normal' mode or 'Energy Saving' mode.

When plugged in, the chiller will run in 'Normal' mode. If the front door/s are not opened for a specified time period (default setting is three hours), the electronic controller will switch the chiller from 'Normal' mode to 'Energy Saving' mode and the cabinet lights will turn off. The electronic controller will switch the chiller back into 'Normal' mode when a door is opened, or after a specified time period (default setting is nine hours) in 'Energy Saving' mode.

To manually switch the chiller between 'Normal' and 'Energy Saving' modes, press and hold the Energy Save (up) button on the electronic controller faceplate.

To change the default times for automatic switching between 'Normal' mode and 'Energy Saving' mode, follow the procedures below.

To change the time between 'Normal' and 'Energy Saving' modes

1. Press and hold the **set** button for 3 seconds until **PS** is shown on the display, indicating entry into the controller settings menu.

2. Press the **down** button to scroll the menu until **r6** is shown on the display.

The **r6** value is the time (in hours) without the door being opened. When this time is reached (during store closing hours or quiet periods) the electronic controller will switch the chiller from 'Normal' mode to 'Energy Saving' mode. The **r6** value must be ≥ 1 hour.

IMPORTANT

Do **not** set r6 to 0.

3. Press the **set** button. The current **r6** value (in hours) is shown on the display.
4. Press the **up** or **down** button to increase or decrease the value (in hourly increments).
5. Press the **set** button to temporarily save the new **r6** value.

6. Press the **down** button to scroll the menu until **r7** is shown on the display.

The **r7** value is the maximum time (in hours) that the chiller will stay in 'Energy Saving' mode. When this time is reached the electronic controller will switch the chiller from 'Energy Saving' mode to 'Normal' mode.

7. Press the **set** button. The current **r7** value (in hours) is shown on the display.
8. Press the **up** or **down** button to increase or decrease the value (in hourly increments).
9. Press the **set** button to temporarily save the new **r7** value.
10. Press and hold the **set** button for 3 seconds to permanently save the new values and exit the controller settings menu.

Lights When in 'Normal' mode the cabinet lights are on. When in 'Energy Saving' mode the cabinet lights are off. Press the Light button on the electronic controller faceplate to manually switch the cabinet lights on and off.

Door Switch Each door is fitted with a door switch which tells the electronic controller when the door is opened and closed. If the door is opened for over two minutes an alarm will sound. Press the set (mute) button on the electronic controller to mute the alarm.

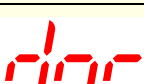
Temperature Setpoint The chiller temperature setpoint is factory set at 2.5°C for storage of perishable products (all shelves maintain temperatures below 5°C). The cabinet setpoint can be adjusted between 1°C and 15°C for other specialist applications if required (see below).

SKOPE do not recommend that the setpoint be changed unless it is absolutely necessary, and then only by small increments at a time.

To view and adjust the temperature setpoint

1. Press and hold the set button for 3 seconds until PS is shown on the display, indicating entry into the controller settings menu.	
2. Press the up or down button to scroll the menu until St is shown on the display.	
3. Press the set button. The current setpoint value is shown on the display.	
4. Press the up or down button to increase or decrease the setpoint value to the required temperature.	
5. Press the set button to temporarily save the setpoint value.	
6. Press and hold the set button for 3 seconds to permanently save the setpoint value and exit the controller settings menu.	

Messages and Alarms The following table explains messages and alarms that the electronic controller displays.

Display	Description
	Message: The chiller is in 'Normal' mode and the electronic controller displays the chiller temperature.
	Message: The chiller is in 'Energy Saving' mode. When in Energy Saving mode the temperature inside the chiller is moderated and the cabinet lights turn off. The lights can be switched on and off by pressing the light button on the controller faceplate, and the chiller can be switched into 'normal' mode by pressing the Energy Saving button on the electronic controller faceplate.
	Alarm: The front door has remained open for over two minutes. An alarm sounds, and the compressor and evaporator fan turn off.
	Alarm: Probe failure. A temperature probe has failed and an alarm sounds. Contact a service agent.
	
	Alarm: There is a refrigeration system error and the controller turns the chiller off to avoid damage. An alarm sounds, and the compressor and evaporator fan turn off. Contact a service agent.

3 Servicing

Cleaning

Cabinet Wipe the inside and outside of the cabinet with a damp cloth, taking care to keep moisture away from electrical parts. As with any maintenance, ensure the chiller is unplugged from the power supply before cleaning.

Condenser Coil and Optional Filter To ensure trouble-free performance, the condenser coil must be kept clean. We strongly urge monthly cleaning with a soft brush to remove dust and fluff. A more thorough cleaning is required by qualified service personnel every six months. The condenser coil **must** be kept clean for efficient and reliable operation.

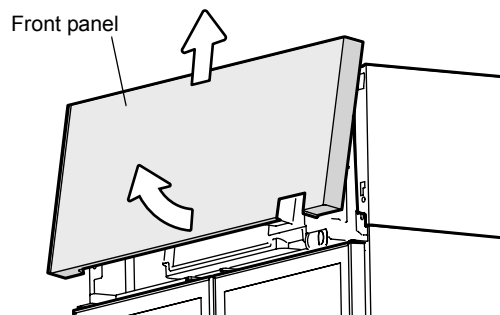
WARNING

Unplug the chiller from the power supply before cleaning the condenser filter and condenser coil.

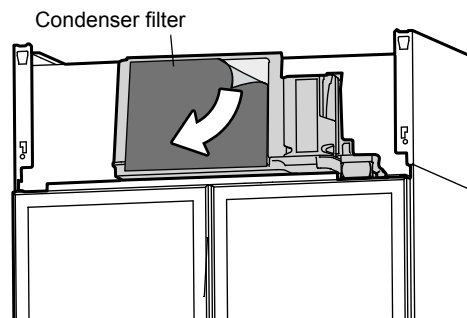
To clean the condenser coil and optional condenser filter

1. Unplug the chiller from the power supply.

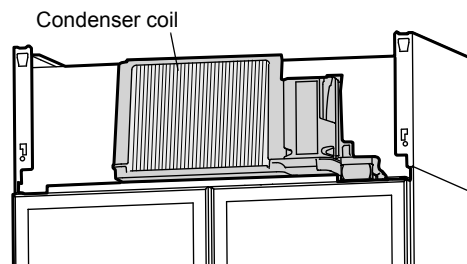
2. Remove the front panel from the top of the cabinet by swinging it out and off. Lit sign front panels will also need to be unplugged.



3. If the chiller is fitted with a filter, remove the filter from the front of the refrigeration unit and clean with a vacuum cleaner and cold water, and shake excess water off before refitting. Do not apply hot water, blow dry or place in dishwasher. If necessary, discard and use new air filter.



4. Brush the condenser coil with a soft brush to remove any dust and fluff.



5. Refit or replace the filter (where fitted), refit the sign panel and reconnect to the power supply.

Lighting

This chiller is designed for use with LED lights and is not compatible with fluorescent tubes.

IMPORTANT

DO NOT use fluorescent tubes.

Interior Light The cabinet interior is lit by one or two T8 LED tube side lights, which can be replaced without moving shelves or product. See the table below for light tube specifications.

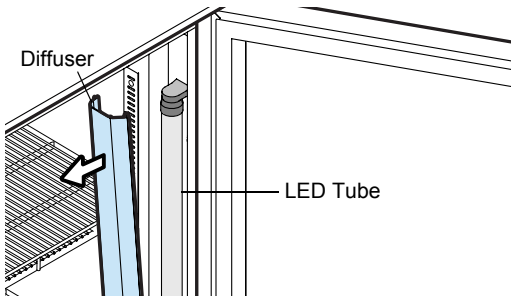
Interior light tube specifications

Item	Description
Interior light	Eco-Point 22 Watt T8 LED tube (Ø26mm × 1500mm)

To replace an LED tube side light

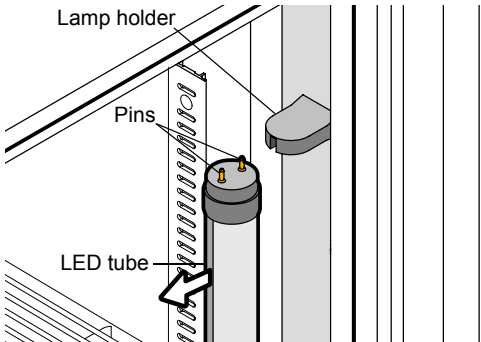
1. Unplug the chiller from the power supply.

2. Remove the diffuser by squeezing it until it is released from the aluminium housing, and then push the diffuser out of the way.



3. Rotate the LED tube until the pins on the ends of the tube align with the slots, then slide it out.

4. Fit a new LED tube. Ensure the LED tube is fitted with the 'Power' end at the top (usually marked 'POWER' or similar). **Note:** If present, the pointer at each end of the tube should be set to the "0" position.



5. Refit the diffuser by slipping the back section into the housing, then squeezing and snapping the front section of the diffuser into place as you work down the length of the light.

Sign Light TME650-AC and TME1000-AC chillers are fitted with a lit sign. In the event of sign light failure, a service call should be arranged so that a replacement LED tube can be fitted.

Troubleshooting

For questions about the electronic controller, see page 11. For problems with the cabinet and refrigeration unit, use the following table.

Problem	Possible Cause	Suggestions
Cabinet not operating.	- Loss of power supply. - Controller alarm.	- Check mains power supply. - Refer to “Messages and Alarms” on page 13
No controller display.	Loss of power supply.	Check mains power supply.
Light not on.	- Electronic controller displays ECO indicating the chiller is in ‘Energy Saving’ mode. - Lights switched off. - Failed LED tube. - Failed LED shelf light. - Blown cabinet fuse.	- Switch the light on while keeping the chiller in night mode by pressing the light button on the electronic controller faceplate. - Change the chiller into ‘normal’ mode by pressing and holding the Energy Saving button on the electronic controller faceplate, or open the door. - Switch light on by pressing the light button on the electronic controller faceplate. - Replace LED tube (see page 15). - Contact an authorised service agent to replace it. - Contact an authorised service agent to replace it.
Power consumption is higher than expected.	- Unit operating too hot. - Cabinet doors are opened excessively.	- Clean the condenser (see page 14). - Ensure the cabinet is in a cool spot (see page 5). - Ensure the cabinet has good ventilation around the refrigeration unit (see page 5). - Ensure doors are closed more often.
Product is too warm.	Restricted airflow to cabinet.	- Ensure product is not blocking airflow slots. - Ensure there is space around individual product pieces.
- Warm cabinet temperatures. - Compressor operating for long periods (more than 1 hour).	- Blocked condenser. - Poor ventilation around refrigeration unit.	- Clean the condenser (see page 14). - Ensure the cabinet has good ventilation around the refrigeration unit (see page 5).

SKOPE Industries Limited

NEW ZEALAND CONTACT

Head Office
PO Box 1091, Christchurch
New Zealand
Freephone: 0800 947 5673
Fax: (03) 983 3896
E-mail: enquiry@skope.co.nz
Website: www.skope.co.nz

AUSTRALIAN CONTACT

A.B.N. 73 374 418 306
PO Box 7543, Baulkham Hills B.C.
NSW 2153, Australia
Freephone: 1800 121 535
Fax: 1800 121 533
E-mail: enquiry@skope.com.au
Website: www.skope.com.au

Trademark Infringement

The SKOPE trademark on this product is infringed if the owner, for the time being, does any of the following:

- Applies the trade mark to the product after their state, condition, get-up or packaging has been altered in any manner
- Alters, removes (including part removal) or obliterates (including part obliteration) the trade mark on the product
- Applies any other trade mark to the product
- Adds to the product any written material that is likely to damage the reputation of the trade mark

Notice of the above contractual obligations passes to:

- Successors or assignees of the buyer
- Future owners of the product

TME ActiveCore
SKOPE Top Mount Vertical Chiller
User Manual

MAN11096
Rev. 1.2 Oct. 2015

© 2015 SKOPE Industries Ltd. All rights reserved.
® SKOPE and the SKOPE logo are registered trade marks of SKOPE Industries Ltd.
ActiveCore and the ActiveCore logo are trade marks of SKOPE Industries Ltd.